



My Ref: FOI 6330
Enquiries to: Information Requests
E-Mail: informationrequests@barnsley.gov.uk

Dear Requester,

Re: Request for Information – Freedom of Information Act 2000

I wish to confirm that the council has completed its search for the information which you requested.

The information requested and our findings are as follows: -

This request includes, but is not limited to:

- 1. Any risk assessments relating to refuse collections for Church View.**
- 2. Any highway, pedestrian safety, traffic, obstruction or public safety assessments relating to the collection point.**
- 3. Any site assessments, surveys or inspections undertaken in relation to Church View and/or the collection point.**
- 4. Any records identifying the designated location where residents of Church View were instructed to present their bins for collection.**
- 5. The date on which residents of Church View were first instructed to use the current collection point and any records evidencing this instruction.**
- 6. Copies of any letters, emails, notices, leaflets or other communications issued to residents regarding the collection point.**
- 7. Any maps, plans, diagrams or operational documents identifying the designated collection point.**
- 8. Any internal correspondence, emails, reports, meeting notes or decision-making documents relating to the selection, implementation or retention of the collection point.**
- 9. Any records showing alternative collection points or alternative collection arrangements that were considered and the reasons they were accepted or rejected.**
- 10. Any records relating to complaints, concerns, reviews or investigations concerning the current collection point.**
- 11. Any assessments or records relating to noise, nuisance, amenity, odour, obstruction, pedestrian safety or impact upon neighbouring properties arising from the collection point.**
- 12. Any policies, procedures or operational guidance relied upon in determining that the current collection point should remain in place.**
- 13. Any records relating to the Council's consideration of parked vehicles within Church View and the impact of those vehicles on refuse collection operations.**
- 14. Any records relating to delayed collections and instructions given to residents to leave bins at the collection point pending collection.**

The operational decision to introduce the collection point at Church View was made over 17 years ago, with the arrangements coming into effect in April 2009. We have included a copy of the letter issued to residents at the time, which explains the introduction of the collection point.

The Council has undertaken searches of its records and does not hold recorded information relating to the remaining items requested. This is due to service information being retained in accordance with the data retention requirements.

If you have any queries about this letter, please contact Information Requests Via email.

Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

Barnsley MBC
Information Requests Team
PO Box 634
Barnsley
S70 9GG
email: informationrequests@barnsley.gov.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: -

Customer Services Team
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Email: <http://www.ico.org.uk/foicomplaints>

Kind regards,

Information Requests Team, Barnsley MBC

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