



My Ref: FOI/ 4933
Enquiries to: Information Requests
E-Mail: informationrequests@barnsley.gov.uk

Dear Requester,

Re: Request for Information – Freedom of Information Act 2000

I wish to confirm that the council has completed its search for the information which you requested.

The information requested and our findings are as follows: -

I would like to request the following information for postcode S70 1UA, for the period January 2025 – July 2025:

- 1. The recorded dates of household waste and recycling collections carried out by Barnsley Council for that postcode.**

2025:

January	February	March	April	May	June	July
3 Blue	7 Grey	7 Grey	4 Grey	2 Grey	6 Brown Green	4 Brown Green
10 Grey	14 Brown	14 Brown Green	11 Brown Green	9 Brown Green	13 Grey	11 Grey
17 Brown	21 Grey	21 Grey	18 Grey	16 Grey	20 Blue Green	18 Blue Green
24 Grey	28 Blue	28 Blue Green	25 Blue Green	23 Blue Green	27 Grey	25 Grey
31 Blue				30 Grey		

2. The number of reported missed collections logged by Barnsley Council for that postcode.

Notification Date	Address	Postal Code	Bin Colour	Reported: Individual Bin/Street
23/05/2025	28, Denison Court, Clifton Street	S70 1UA	Blue Bin	Missed Street
09/05/2025	28, Denison Court, Clifton Street	S70 1UA	Blue Bin	Missed Street
18/07/2025	28, Denison Court, Clifton Street	S70 1UA	Blue Bin	Missed Street
21/06/2025	28, Denison Court, Clifton Street	S70 1UA	Blue Bin	Missed Street
05/04/2025	28, Denison Court, Clifton Street	S70 1UA	Blue Bin	Missed Individual Bin
05/04/2025	28, Denison Court, Clifton Street	S70 1UA	Blue Bin	Missed Individual Bin
28/03/2025	28, Denison Court, Clifton Street	S70 1UA	Blue Bin	Missed Street
26/03/2025	28, Denison Court, Clifton Street	S70 1UA	Blue Bin	Missed Street
07/07/2025	28, Denison Court, Clifton Street	S70 1UA	Brown Bin	Missed Street
05/07/2025	28, Denison Court, Clifton Street	S70 1UA	Brown Bin	Missed Street
05/04/2025	28, Denison Court, Clifton Street	S70 1UA	Brown Bin	Missed Individual Bin
12/04/2025	28, Denison Court, Clifton Street	S70 1UA	Brown Bin	Missed Individual Bin

3. The number of complaints received by Barnsley Council in relation to missed household waste collections for that postcode.

1x Stage One Complaint (Complaint Reference: COS8843)

4. The Council's policy regarding responsibility for waste clearance in circumstances where bins have not been collected for an extended period (e.g. 6 months) and landlords subsequently charge tenants for clearance. Specifically:

- **Does Barnsley Council have any policy or procedure for compensating tenants in these circumstances?** No.
- **Has Barnsley Council ever reimbursed or contributed to such charges?** No.

5. The Council's policy on refunds or reductions of Council Tax in circumstances where core services (e.g. waste collection) have not been carried out over a prolonged period.

Council Tax payments contribute to the council's budget for the full compliment of statutory and non statutory services provided by the Council. The Council does not offer a refund to households that may not have benefited from the services provided.

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PO Box 634, Barnsley, South Yorkshire S70 9GG

Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

Barnsley MBC
Information Requests Team
PO Box 634
Barnsley
S70 9GG
email: informationrequests@barnsley.gov.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: -

Customer Services Team
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Email: <http://www.ico.org.uk/foicomplaints>

Kind regards,

Information Requests Team, Barnsley MBC

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