



My Ref: FOI6003
Enquiries to: Information Requests
E-Mail: informationrequests@barnsley.gov.uk

Dear Requester,

Re: Request for Information – Freedom of Information Act 2000

I wish to confirm that the council has completed its search for the information which you requested.

The information requested and our findings are as follows: -

I am writing to you under the terms of the Freedom of Information Act.

I am specifically interested in the provision of the “Togetherness” online parenting courses (previously known as Solihull Approach).

In keeping with the Act, I am happy to provide further clarification if required and politely request your answering of the following questions within 20 working days.

1. Does your Local Authority currently provide the “Togetherness” online parenting courses (previously known as Solihull Approach online)?

Yes

2. If you do provide Togetherness online parenting courses:

a. Within your Local Authority, which team commissioned Togetherness? For example was it directly commissioned by your local authority, or was it provided by an external body such as the NHS or a charity?

Barnsley Council Children’s Services Directorate

b. When did your contract for the Togetherness online parenting courses start and when will it end?

Our initial contract started in August 2020, the current contract is due to end on the 31st August 2026.

c. In the last full year for which records are available (or the period March 2025-March 2026 if this information is more readily available), how many parents within your Local Authority have accessed Togetherness online parenting courses, and how many parents have completed a course? .

368 new learners registered an account using the Barnsley access code
303 learners started one or more of the online learning pathways

557 new pathways were started, indicating engagement by learners across multiple pathways.

If you have any queries about this letter, please contact Information Requests Via email.

Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

Barnsley MBC
Information Requests Team
PO Box 634
Barnsley
S70 9GG
email: informationrequests@barnsley.gov.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: -

Customer Services Team
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Email: <http://www.ico.org.uk/foicomplaints>

Kind regards,

Information Requests Team, Barnsley MBC

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