

Corporate Performance Report

**Quarter 4 2024 – 2025
(including Year End)**



Barnsley – the place
of possibilities.


**Quarter 4
Corporate Performance**

Progress since previous quarter

The indicator below was chosen by SMT as an **area of focus** in Quarter 3 so we have outlined progress across the Quarter for review

Adults Social Care – Proportion of Service Users completing reablement with no long-term needs

Quarter 3
67.60%

Year End
Performance 
78.40%

Executive Narrative

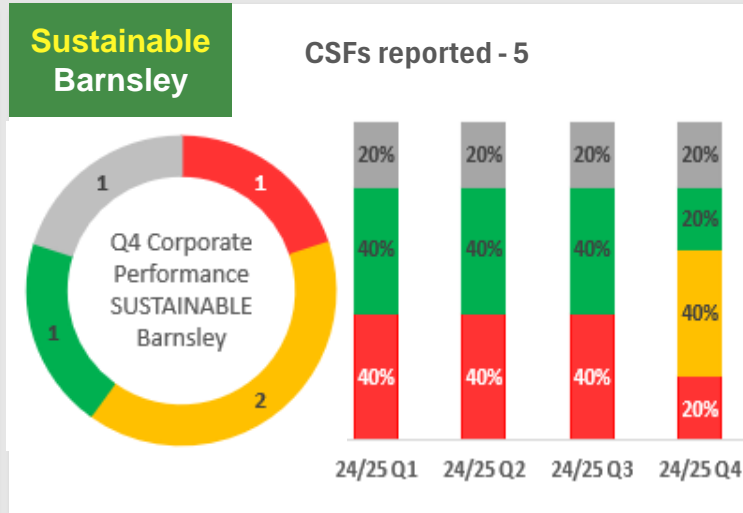
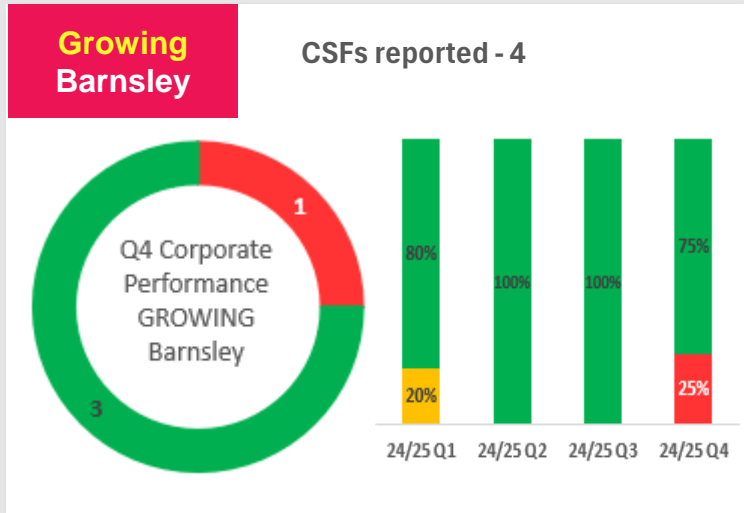
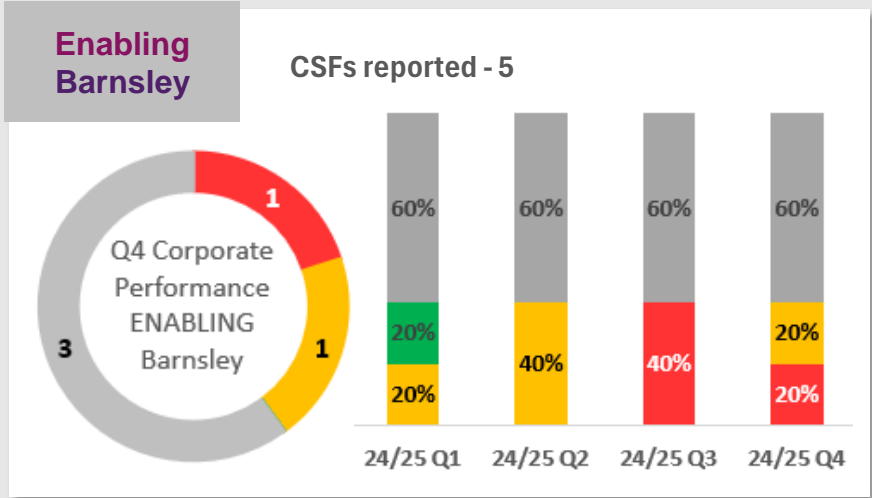
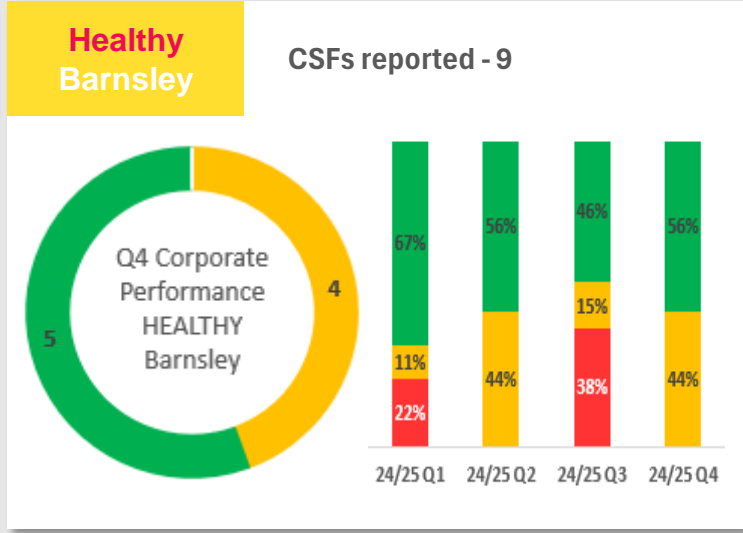
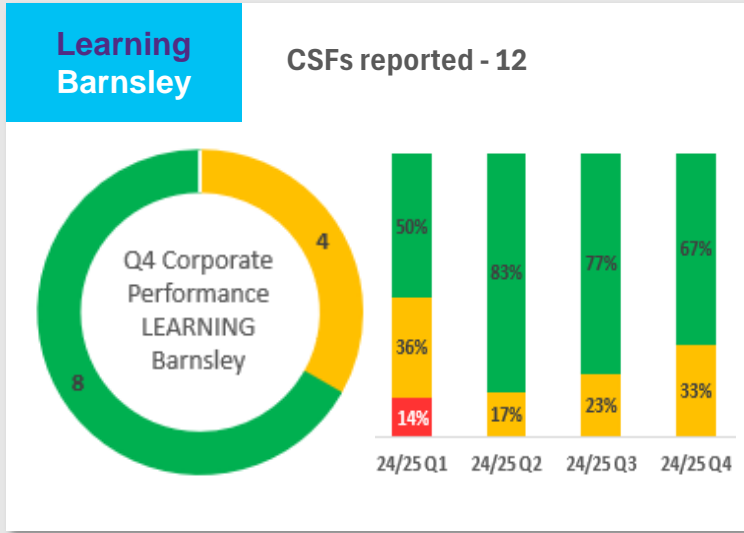
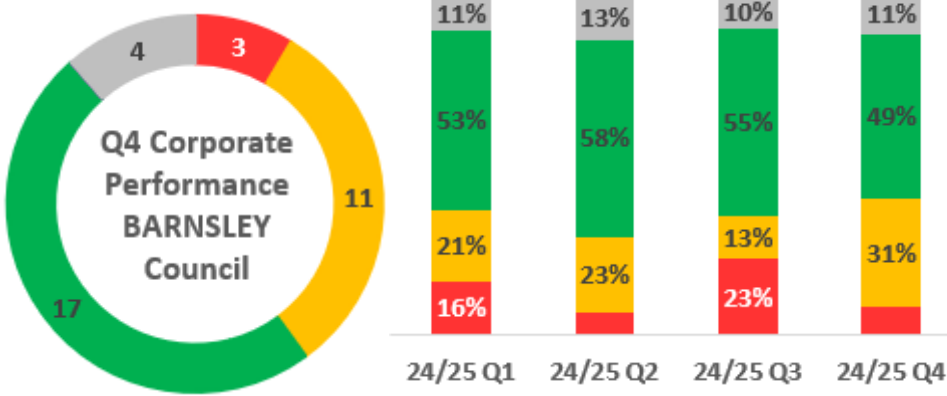
It is pleasing to see that there has been an increase of 10.80% since Quarter 3 when considering the Proportion of Service Users completing reablement with no long-term needs.

Due to the nature of people’s complexity and the No criteria to reside in hospital people are being discharged earlier, and we continue to see a higher acuity of people coming through the reablement service which is impacting on their ability to recover so people are needing longer term packages of care. We are also seeing that people in the community are also coming to the service with more complex and long-term health conditions. The reablement service are now supporting people who first come into contact with ASC which offers people the opportunity to be supported to be as independent as possible. It also allows people who may have longer term support needs who come through the service with the opportunity to regain some skills, and although they still require longer term support this is at a reduced level of need. The reablement service is now also supporting people with mental health conditions. This is seen as a positive step to support people in their recovery after a mental health episode.

As there are more people coming through reablement in Barnsley we will review the target within our service to ensure that this change is captured.

All priorities - Quarter 4 2024/25

CSFs reported - 35



Barnsley – the place of possibilities.

The 3 grey indicators in the **Enabling Barnsley** outcome relate to indicators in Core that are monitored only

The 1 grey indicator in **Sustainable Barnsley** is related to an indicator in Children’s Social Care that does not yet have a target

Quarter 4
Corporate Performance

LEARNING BARNSLEY

LEARNING BARNSLEY	Directorate	Polarity	Q4 Target	Q1	Q2	Q3	Q4	DOT	Year End Target	Year End Figure
Number of Assessments completed within 28 Days of Contact.	Adults	High	65.00%	54.50%	60.80%	65.30%	59.60%	↓	65.00%	59.90%
Early Years and Childcare settings rated Good or Outstanding by Ofsted	Children's	High	98.00%	96.20%	95.00%	95.70%	96.00%	↑	98%	96.00%
Secondary School Attendance	Children's	High	91.8%	86.30%	92.50%	90.90%	91.00%	↑	91.80%	91.00%
Primary School Attendance	Children's	High	94.9%	93.60%	94.90%	94.90%	94.70%	↓	94.90%	94.70%
Number of Suspensions in all Schools	Children's	Low	7000	1983	3065	5191	-		7000	
Number of Visits to Libraries (Digital & Physical)	Communities	High	170000	159980	185447	165353	175917	↑	680000	686702
Care Leavers aged 19-21 engaged in Education, Employment or Training	CSC	High	55.00%	55.60%	65.00%	62.30%	63.50%	↑	55.00%	63.50%
Number of Contacts that resulted in Reablement	Adults	High	350	382	420	401	436	↑	1400	1651
Percentage of Children on SEN Support in Schools	Children's	High	12.20%	12.58%	12.58%	12.70%	13.00%	↑	12.20%	13.00%
Percentage of Specialist and Younger Occupant Care Home Providers rated Good or Outstanding	Adults	High	70.00%	81.50%	78.00%	78.00%	78.00%	→	70.00%	78.00%
Proportion of Educational Settings judged Good or Outstanding by Ofsted	Children's	High	93.00%	94.50%	94.50%	94.44%	94.32%	↓	93.00%	94.32%
Take up of 2 year old Childcare for those eligible through Economic Criteria	Children's	High	77.00%	78.00%	78.88%	77.86%	77.40%	↓	77.00%	77.40%
Young People aged 10 - 17 years entering the Youth Justice System for the First Time	Children's	Low	29	8	16	17	22	↓	31	22



Barnsley – the place
of possibilities.

Quarter 4
Corporate Performance

LEARNING BARNSLEY

LEARNING BARNSLEY	Directorate	Polarity	Year End Target	Year End Figure
Number of Assessments completed within 28 Days of Contact	Adults	High	65.00%	59.90%
Early Years and Childcare settings rated Good or Outstanding by Ofsted	Children's	High	98%	96.00%
Secondary School Attendance	Children's	High	91.80%	91.00%
Primary School Attendance	Children's	High	94.90%	94.70%
Number of Suspensions in all Schools	Children's	Low	7000	

■ Secondary School Attendance / Primary School Attendance

Our efforts and ambition in relation to our co-produced “Every Child in School Everyday plan” demonstrate some pleasing statistics at year end with secondaries being broadly in line with the national picture which sits at 91.80%, and Primary Schools reporting as 94.70% which is 0.2% below target. 4 of the 11 secondaries are in line or above the national picture, with 3 schools at 90% and 4 schools achieving 89%. When considering our Primary Schools there are some schools reporting attendance of 96%.

EXECUTIVE NARRATIVE

■ **Number of Assessments completed within 28 days of contact**
Quarter 4 has seen a decrease 5.70% since the reported 65.30% reported in Quarter 3. This is due to some assessments taking longer than the 28 days due to the complexity of service users needs, and the need for staff within our specialist team to build relationships with our service users prior to quality assessments being carried out

■ **Early Years and Childcare settings rated Good or Outstanding by Ofsted**

Although we are currently below the agreed target for Barnsley, there have been many new providers (46) that are awaiting their inspection which we expect to achieve ‘Good’ or ‘Outstanding’ in the coming months. There has been 1 Day Nursery close, which was rated ‘Inadequate’, and another rated ‘Inadequate’ has now been reinspected to ‘Good’. The Service are working with providers to support their Early Years settings. In comparison from the previous quarter, we have less ‘Requires Improvement’ and ‘Inadequate’ settings (4 RI and 2 inadequate), and we have seen 2 Childminders close due to retirement and resignation.



Barnsley – the place of possibilities.

Number of Suspensions in all Schools

Issues around the automated data feed between schools and Barnsley’s Case Management System have been identified which has resulted in discrepancies between school data and that held locally. As such, suspensions data cannot be reported, due to inaccuracies resulting from an incomplete data set. This issue is currently with our provider awaiting resolution.

**Quarter 4
Corporate Performance**

HEALTHY BARNSELEY

HEALTHY BARNSELEY	Directorate	Polarity	Q4 Target	Q1	Q2	Q3	Q4	DOT	Year End Target	Year End Figure
Proportion of Service Users completing Reablement with no Long Term Needs	Adults	High	84.00%	85.11%	78.70%	67.60%	78.40%	↑	84.00%	77.20%
Percentage of Child Protection for whom a Visit has taken place within 10 Working Days	CSC	High	95.00%	86.50%	94.00%	94.60%	93.80%	↓	95.00%	93.80%
Percentage of Assessments for Children's Social Care carried out in 45 working days of Referral	CSC	High	85.00%	81.96%	83.00%	82.10%	82.20%	↑	85.00%	82.10%
Number of Adults aged 65+ whose Long-Term Support Needs are met by Admission to Residential and Nursing Care Homes (per 100,000 population)	Adults	Low	190	110	95	143	186	↓	760	811
Number of Adults aged 18 to 64 whose Long-Term Support Needs are met by Admission to Residential Nursing Care Homes (per 100,000 population)	Adults	Low	5	4	2	2	5	↓	20	24
Proportion of Section 42 Safeguarding Enquiries where a Risk was Identified, and the Reported Outcome was that this Risk was Reduced or Removed	Adults	High	95.00%	96.30%	93.80%	94.90%	92.60%	↓	95.00%	94.60%
Number of Overdue Reviews	Adults	Low	400	480	369	325	348	↓	400	348
Percentage of Older Persons Care Home Providers rated Good or Outstanding	Adults	High	70.00%	70.70%	73.00%	79.00%	82.00%	↑	70.00%	82.00%
Proportion of Contacts where the Outcome is Information, Advice or Signposted	Adults	High	7.50%	15.31%	35.50%	35.59%	35.56%	↓	7.50%	30.49%



Barnsley – the place
of possibilities.

Quarter 4
Corporate Performance

HEALTHY BARNLSLEY

HEALTHY BARNLSLEY	Directorate	Polarity	Year End Target	Year End Figure
Proportion of Service Users completing Reablement with no Long Term Needs	Adults	High	84.00%	77.20%
Percentage of Child Protection for whom a Visit has taken place within 10 Working Days	CSC	High	95.00%	93.80%
Percentage of Assessments for Children's Social Care carried out in 45 working days of Referral	CSC	High	85.00%	82.10%
Number of Adults aged 65+ whose Long-Term Support Needs are met by Admission to Residential and Nursing Care Homes (per 100,000 population)	Adults	Low	760	811
Number of Adults aged 18 to 64 whose Long-Term Support Needs are met by Admission to Residential Nursing Care Homes (per 100,000 population)	Adults	Low	20	24

■ Proportion of service users completing reablement with no identified needs

Due to the nature of people's complexity and the no criteria to reside in hospital, people are being discharged earlier, and we are seeing a higher acuity of people coming through the reablement service, therefore this impacts on their ability to recover so people are needing longer term packages of care. We are also seeing that people in the community are also coming to the service with more complex and long-term health conditions.

EXECUTIVE NARRATIVE

■ Number of Adults whose long-term support needs are met by Admissions to Residential and Nursing Care Homes

We are continuing to move people aged 18 to 64 on from supported living when their needs are about that of independent living to enable younger people to access supported living.

Many people aged 65+ who need long term support are kept at home for long periods due to the good care and treatment that is in place, however they then need to enter a care setting for their final months/years. The year end figure also includes those people who have funded their own care home plan that then need to come for an assessment due to dropping below the capital limit. In these cases, ASC will assess the older person under the Care Act and then provision as assisted funding.

Both of these indicators were reported as achieving target across each quarter in 24/25 however have not achieved their target when considering the year end figure. The year end figure calculates differently to the cumulative figures across the quarters due to reporting lags in the case management system. The service are aware of this and are working to find a revised solution.



Barnsley – the place
of possibilities.

Quarter 4
Corporate Performance

GROWING BARNSLEY

GROWING BARNSLEY	Directorate	Polarity	Q4 Target	Q1	Q2	Q3	Q4	DOT	Year End Target	Year End Figure
Anti-Social Behaviour Incidents per 1,000 population	Communities	Low	4.50	4.60	4.38	3.91	3.88	↑	18	16.77
Number of Private Sector Jobs created	G&S	High	169	281.5	194.5	213.0	38.0	↓	676	727
Town Centre Anti-Social Behaviour Incidents	Communities	Low	125	93	88	74	121	↓	500	376
Town Centre Footfall	G&S	High	1923998	2390032	2380000	2467353	1937948	↓	7695992	9180502

■ Number of Private Sector Jobs created

Although Q4 has seen a dip in outcome and the target of 169 has not been achieved for this quarter, the service are pleased to confirm that the yearly target of 676 has been exceeded with a reported 727 Number of Private Sector jobs created since the start of the 2024/25. It has been a challenging year with lower employment prospects and limited rises in pay. Due to the increase in the National Minimum Wage, this has squeezed the real term difference in internal levels of pay, as well as leading companies to review recruitment needs, postponing or even cancelling recruitment plans. The prospects for 2025/26 are looking equally, if not more challenging, due to the impact of the autumn statement legislation changes to National Insurance and National Minimum Wage. Added to that the instability in the global economy following announcements by tariffs means the next twelve months will be an uncertain time for businesses, likely having a considerable impact of recruitment rates.



Barnsley – the place
of possibilities.

Quarter 4
Corporate Performance

SUSTAINABLE BARNSLEY

SUSTAINABLE BARNSLEY	Directorate	Polarity	Q4 Target	Q1	Q2	Q3	Q4	DOT	Year End Target	Year End Figure
Number of New Homes Delivered	G&S	High	225	154	152	164	201	↑	900	671
Total Number of Placements to Temporary Accommodation	Communities	Low	100	99	125	118	116	↑	400	460
Household Recycling	G&S	High	45.00%	39.70%	51.60%	51.70%	41.30%	↓	45.00%	46.08%
Visits to Museum Service Grounds, Outdoor Sites, and Parks	G&S	High	400000	493506	550545	541842	421059	↓	1600000	2,006,952
Percentage of Looked After Children who are placed less than 20 miles from their Home Address	CSC	Low	-	85.80%	85.30%	86.20%	87.20%	↓	Monitor	87.20%

■ Number of New Homes Delivered

The decline in net housing completions this quarter and over the year can be attributed in part to national factors, including inflation and challenging mortgage conditions. However, in Quarter 4 there has been some stability with interest rates gradually declining. The change in government during the summer of 2024, alongside reforms to the planning system, holds potential for fostering a more robust economy in the future. Early indications of this are reflected in a 22% increase since Q3 completions.

The publication of the updated National Planning Policy Framework (NPPF) in December 2024 has yet to fully impact housing delivery, with its effects anticipated to emerge in the latter stages of 2025–2026. It is hoped that this positive trajectory will continue.



Barnsley – the place
of possibilities.

Quarter 4
Corporate Performance

Enabling Barnsley

ENABLING	Directorate	Polarity	Q4 Target	Q1	Q2	Q3	Q4	DOT	Year End Target	Year End Figure
Sickness Days per FTE	Enabling	Low	2.12	1.92	2.22	2.66	2.40	↑	8.50	9.20
Performance against Overall Budget	Enabling	High	100.00%	98.00%	98.00%	97.00%	98.60%	↑	100.00%	98.60%
Percentage of BME Employees	Enabling	High	3.50%	3.15%	2.60%	3.10%	2.60%	↓	Monitor	2.60%
Percentage of Disabled Employees	Enabling	High	15.20%	14.20%	13.80%	13.90%	13.80%	↓	Monitor	13.80%
Percentage of Complaints Upheld	Enabling	Low	65.00%	12.60%	57.00%	41.00%	48.00%	↓	Monitor	60.00%

Sickness FTE Days Quarter 3 to Quarter 4 comparison

Reduction of 569 days sickness

Q3 Q4
8032 days 7463 days

Reduction of 0.26 in FTE Rate

Q3 Q4
Rate of 2.66 Rate of 2.40

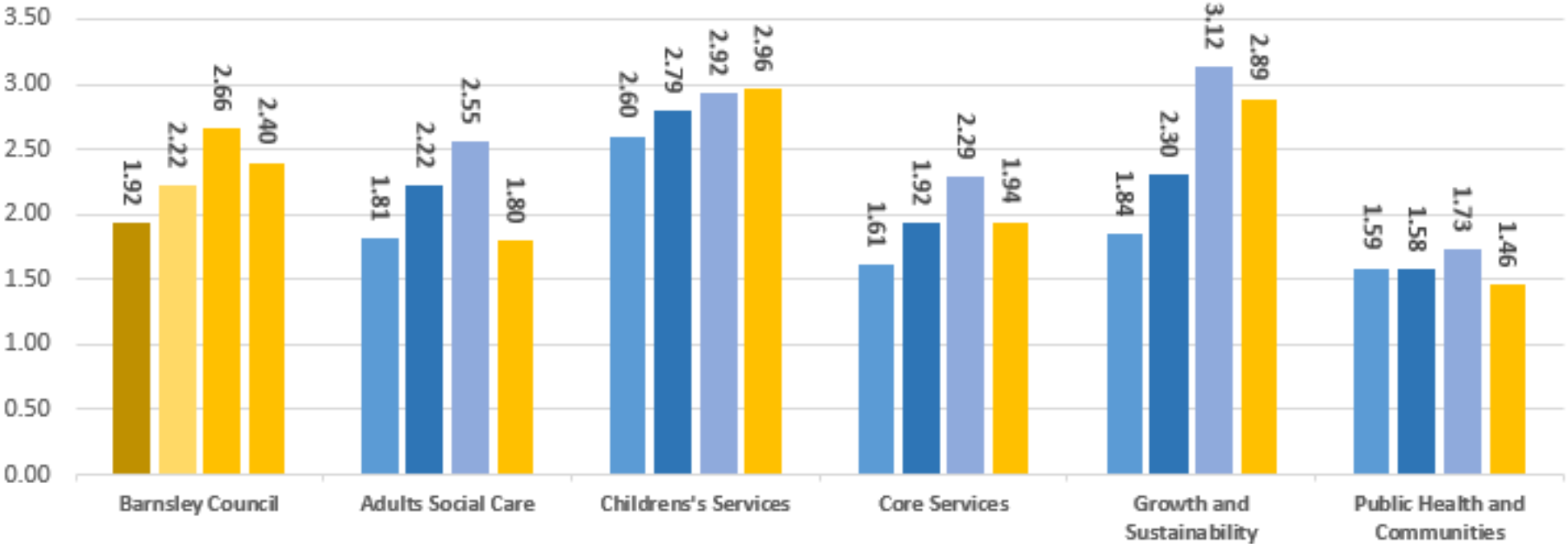
Sickness FTE Days Comparison to last year

2024/2025 27,858 FTE days lost (2.40)

2023/2024 24,187 FTE days lost (2.17)

Increase of 3671 sickness days lost to sickness

TOTAL DAYS LOST TO SICKNESS - BY REASON				
Reason for Sickness	2024/25 Q1	2024/25 Q2	2024/25 Q3	2024/25 Q4
Mental Health (stress / anxiety etc)	2143	2817	3261	2610
Injury, fracture	568	489	578	739
Musculoskeletal	347	638	630	599
Gastrointestinal	445	595	540	591
Cold, Cough, Flu	167	196	503	518



SICKNESS RATE - FTE per employee	2024/25	2024/25	2024/25	2024/25	2024/25
2024 - 2025 Trend	Q1	Q2	Q3	Q4	YEAR END
Barnsley Council	1.92	2.22	2.66	2.40	9.20
Adults Social Care	1.81	2.22	2.55	1.80	8.38
Childrens's Services	2.60	2.79	2.92	2.96	11.27
Core Services	1.61	1.92	2.29	1.94	7.76
Growth and Sustainability	1.84	2.30	3.12	2.89	10.15
Public Health and Communities	1.59	1.58	1.73	1.46	6.36

AREA OF HIGHLIGHT

VISITS TO MUSEUM SERVICE GROUNDS, OUTDOOR SITES AND PARKS

Barnsley Museums celebrates record-breaking milestone of over two million visitors in 2024 – 2025.

This is the first time, in the Council's records that the Museums service has reached this number. It beats last year's 1.9 million visitors and impressively surpasses pre-Covid levels of 1.3 million

Some of our fantastic activities include:

- Opening of two new exhibitions
- Four Seasons in One Day at Cooper Gallery
- Stories of Childhood at Experience Barnsley
 - Half-term activities for families
- New logo and murals unveiled for Worsbrough Mill's 400th anniversary
- An extension of a volunteering partnership with our Employment and Skills service
 - Barnsley Archives totalling 121 new collections added to our archive in 2024



Barnsley – the place
of possibilities.

Quarter 4
Corporate Performance

Proportion of Educational settings judged Good or Outstanding

Town Centre Anti-Social Behaviour Incidents

Percentage of Older Persons Care Home Providers rated Good or Outstanding

Town Centre Footfall

Number of Contacts that resulted in Reablement

Take up of 2 year-old Childcare for those eligible (economic criteria)

Household Recycling

Number of Private Sector Jobs Created

Care Leavers (19-21) engaged in Education, Employment or Training

Anti – Social Behaviour Incidents per 1,000 population

Visits to Museum Service Grounds, Outdoor Sites and Parks

Annual council expenditure against the apprenticeship levy and/or transference of levy funds

Proportion of Contacts where the Outcome is Information, Advice or Signposted

Percentage of Specialist and Younger Occupant Care Home Providers rated Good or Outstanding

Proportion of Section 42 Safeguarding Enquiries where a Risk was identified, and the reported outcome was that this risk was reduced or removed

Young People aged 10-17 entering the Youth Justice system for the First Time

Number of Overdue Reviews in ASC

Number of visits to Libraries (digital & physical)

Percentage of Households in Employment

Percentage of Children on SEN Support in Schools

Total Number of Placements to Temporary Accommodation

Healthy Life Expectancy at Birth (Males & Females)

Number of New Homes Delivered

Sickness Days per FTE

Number of Adults aged 18 to 64 whose Long Term Support Needs are met by Admission to Residential Nursing Care Homes

Suicide Rate

Child Mortality rate 1 -17 year old

Secondary and Primary School Attendance

Number of ASC Assessments completed within 28 days of contact

Early Years and Childcare settings rated Good or Outstanding

Performance against Overall Budget

Proportion of Service Users completing Reablement with no Long Term Needs

Percentage of Assessments for Children's Social Care carried out in 45 working days of Referral

Percentage of Child Protection for whom a visit has taken place within 10 working days

Number of Adults aged 65+ whose Long Term Support Needs are met by Admission to Residential and Nursing Care Homes



Percentage of Looked After Children who are placed less than 20 miles from their home address

Percentage of BME Employees

Percentage of Disabled Employees

Percentage of Complaints Upheld

20
30

Barnsley – the place
of possibilities.

Year End Outcome
Corporate Performance