

My Ref: FOI/4218

Your Ref:

Date: 04/04/2025

Enquiries to: Information Requests

E-Mail: <u>informationrequests@barnsley.gov.uk</u>

Dear Requester,

## Re: Request for Information – Freedom of Information Act 2000

I wish to confirm that the council has completed its search for the information which you requested.

The information requested and our findings are as follows: -

Your questions and my findings are as follows:-

In order to assist you with this request, I am outlining my query as specifically as possible.

I would like to know:

- How many reports have been made about fake/scam QR Codes at council-owned or council-operated car parks in the past 12 months?
- The names of the council-owned or council-operated car parks which have been affected.
- Please also provide copies of the 5 most recent reports related to QR scams at council-owned or council-operated car parks (or fewer if there are less than 5). I understand these may be redacted for personal information, but I ask that you redact only exempted information and justify the use of those exemptions. I also kindly remind you that the time taken for redactions does not usually contribute towards the cost cap under FOI.

We don't hold any information on this. We don't use QR codes on any of our payment equipment in our car parks.

If you have any queries about this letter, please contact Information Requests via email.

Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

Barnsley MBC Information Requests Team PO Box 634 Barnsley S70 9GG

email: informationrequests@barnsley.gov.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: -

Customer Services Team
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Email: http://www.ico.org.uk/foicomplaints

Kind regards,

Information Requests Team, Barnsley MBC

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